What to do if you become a victim.

- · Set up a folder to keep a detailed history of this crime.
- · Keep a log of all your contacts and make copies of all documents.
- · Contact all creditors, by phone and in writing to inform them of the problem.
- · Notify the U.S. Postal Inspector if your mail has been stolen or tampered with:
 - U.S. Postal Inspection Service (see phone listing under Federal Government)
 - U.S. Postal Inspection Service- Local Post Office (see phone listing under Federal Government)
 - www.usps.gov/websites/depart/inspect
- · Contact the Florida Department of Consumer Services at 1-800-HELP-FLA or for the Spanish 1-800-FLA-YUDA.
- · Contact the Federal Trade Commission to report the problem.
- www.ftc.gov—The FTC is the federal clearinghouse for complaints by victims of identity theft. The FTC helps victims by providing information to help resolve financial and other problems that could result from identity theft. Their hotline telephone number is

1-877-IDTHEFT or (438-4338).

- · Call each of the three credit bureaus' fraud units to report identity theft. Ask to have a "Fraud Alert/Victim Impact" statement placed in your credit file asking that creditors call you before opening any new accounts.
- Request that a copy of your credit report be sent to you.

Credit Bureaus

Equifax-P.O. Box 74021, Atlanta, GA 30374-0241

- To order your report, call 1-800-685-1111
- To report Fraud, call 1-800-525-6285

Experian-P.O. Box 9530, Allen, TX 75013

- To order your report, call 1-800-397-3742
- To report Fraud, call 1-888-397-3742

Transunion-P.O. Box 390, Springfield, PA 19064-0390

- To order your report, call 1-800-916-8800
- To report Fraud, call 1-800-680-7289
- · Alert your banks to flag your accounts and contact you to confirm any unusual activity. Request a change of PIN and a new password.
- · If you have any checks stolen or bank accounts set up fraudulently, report it to the following companies:

National Check Fraud Service - (843) 571-2143

SCAN-1-800-262-7771

Telecheck-1-800-710-9898 or 1-800-927-0188

CheckRite-1-800-766-2748

CrossCheck—(707) 586-0551

Equifax Check Systems-1-800-437-5120

International Check Services-1-800-526-5380

- · Contact the Social Security Administration's Fraud Hotline at 1-800-269-0271.
- · Contact the state office of the Department of Motor Vehicles to see if another license was issued in your name. Their customer service number is (850) 922-9000.
- Obtain a description of the suspect (if known) and witness information. Attach all supporting documentation.